LawMaster Release Notes

Published:	16th March 2026
Version:	10.16
Release:	Ireland

Contents

Important Notice – Upgrade Path

Please read all release notes between your current version and the version you are installing to ensure you are aware of all changes and setup requirements between these versions and that you install and test (see suggested testing protocol at the end of this notice) in your Training database before upgrading Production.

Supported upgrade paths for Ireland Onwards
The following are supported upgrade paths to Ireland onwards:

- If you are running Cuba, Cuba R2, or Cuba R3 you can upgrade directly from your current version to Ireland.
- If you are running a version earlier than Cuba:
  - You must first upgrade through each public release to get to Cuba. *For example, for releases prior to Cuba, if there are publicly released versions A, B, and C available, you cannot upgrade directly from A to C. You need to upgrade from A to B, and then from B to C.*
  - After stepping through each upgrade to Cuba, you can then upgrade directly to Ireland.

Advanced Searching
If upgrading from any version **after Portugal**, you must upgrade Elasticsearch to Version 7.17.12.

If upgrading from any version **prior to Portugal**, you must first upgrade Elasticsearch to Version 7.7.1 and then 7.17.12.

These are manual upgrade processes details of which are outlined in the Advanced Searching White Paper available from the Client Service Centre 🡆 Releases.

Pre-Upgrade Tasks

- Upgrade Advanced Search (24111)
  If upgrading from a database version **after Portugal** that is running Advanced Searching using Elasticsearch, migrate Elasticsearch Index from Version 7.7.1 to Version 7.17.12 following the process outlined in the Advanced Searching White Paper available from the Client Service Centre 🡆 Releases. Further information regarding the upgrade can be found in the Ireland Release Notes.
  For hosted clients this will be done as part of the normal upgrade service.

If you wish to test the Elasticsearch migration on a non-Production database, please contact your Account Manager for assistance.

- ❖ All WP Forms should be converted to DOCX file format using the process outlined in this article.

Post-Upgrade Tasks

- ❖ Set 00-SIGNIT Parameter Flag to determine the parties to be included as Signers when using the Infotrack – SignIt functionality. (24376)
- ❖ Set 00-WILDCARD Parameter Parent field to ES (24158)

Summary of Changes to Parameters

- ❖ 00-SIGNIT Parameter Flag available to determine the parties included as Signers. (24376)
- ❖ 00-WILDCARD Parameter can be enabled for Elasticsearch using the Parent field (24158)
- ❖ 00-MIPS Parameter can be used to enable Sensitivity Label options (24286)
- ❖ 00-PT Parameter determines Matter Template hierarchy view (24254)
- ❖ 00-WPFORM Parameter enables WP Forms to be excluded from Open XML processing (24315)
- ❖ 00-WEB Parameter used in upgrade of Client Web Access UI Elements (24218)
- ❖ Deprecation of Classic Interface GUI Parameter (24188)
- ❖ Job Scheduler Parameter determines default DMS to trigger Jobs (24303)
- ❖ Document Groups Parameter Fields Increased (24253)

Known Issues

The following are known issues in the current release:

- ❖ **Authentication using ADFS for LawMaster Login**

  Authentication using ADFS is no longer recommended for LawMaster. Customers are encouraged to migrate to Azure SSO Authentication which is our supported and preferred option.

  Support for ADFS authentication will be removed in a future release.
- ❖ **Creating Tasks in Office 2024**

  Where Office 2024 is installed, creating a new Task in Outlook, and then selecting the LawMaster Icon in the Outlook > Task ribbon, displays an error.

Operating system requirements & supported platforms

Introducing New Microsoft Products

LawMaster aims to commence support for the latest versions of Microsoft tools and systems used with our product 12 months after Microsoft commences "Mainstream Support". We note that if the latest version of Windows 11 on the General Availability Channel or Microsoft 365 Apps on the Semi-Annual Enterprise Channel is available within two months of the subsequent LawMaster release we will have the opportunity to test against this version.[1] The time lag after the new product support commences depends on the scale of impact of the changes in Microsoft's product on LawMaster. We are continuously reviewing the support periods for the Microsoft product range that fall under the Modern Lifecycle Policy therefore these periods may be subject to change with each new release. We suggest you maintain products under these policies at the version we have tested against as we cannot guarantee compatibility with future versions.

Phasing out Older Microsoft Versions

Conversely, when a Microsoft product or service moves out of "Mainstream Support", as defined by Microsoft's product lifecycle, we will no longer support these versions for future releases.

Earlier versions of LawMaster running on older Microsoft products are supported whilst the LawMaster version remains supported, but because of Microsoft's "Extended Support Phase" only providing paid support, additional costs might be incurred if Microsoft support becomes necessary.

The following table provides a summary of our support by Microsoft product. Where a LawMaster Version Name is noted, support ends on release of that Version. Where the end date for mainstream support is beyond our current version plans, an estimate of the likely date of release is included.

IMPORTANT NOTE:

- **LawMaster versions from 10.14 onward must install .NET 4.8 or later on the server and .NET 4.8 (runtime) or later on the client systems.**

Microsoft Product Support – Ireland Release

Microsoft Product	Microsoft Mainstream Support Ends	LawMaster Support Ends (by Version Name or Date)
Windows Desktop		
• Pro or above • 64-bit • General Availability Channel or Semi-Annual Channel		
Windows 11 • Version 23H2	11/11/2025	Ireland
Windows 11 • Version 24H2	13/10/2026	December 2026
Windows 11 • Version 25H2	12/10/2027	December 2027
Office Installations		
• 64-bit* • Installed on PC • Semi-Annual Enterprise Channel for MS 365 Apps		
Office 2021	13/10/2026	December 2026
Office 2024	09/10/2029	December 2029
Microsoft 365 Apps • Version 2408	10/03/2026	Ireland
Microsoft 365 Apps • Version 2502	10/03/2026	Ireland
Microsoft 365 Apps • Version 2508	08/09/2026	November 2026

* We recommend 64-bit Office is installed prior to upgrading to the next version of LawMaster.

[1] Currently, if a Microsoft Version is released, for example, in February and the Next LawMaster Version will be released in July, testing will not be completed against the February version until at the earliest May when regression testing commences

Release Enhancements	
Accounting General	
Updated Validation for NZ Bank Accounts Validation rules for NZ Bank Account numbers in the Entity Details > Financial tab have been updated to comply with the latest standards from IRD's Payroll Calculations and Business Rules Specification 2025 and Payments NZ Bank Branch Register. When entering a bank account number, users will now receive a clear validation error "Bank Account Number is invalid" if the number does not meet the required criteria. Additionally, the Taxation Country field now requires a value; if left blank, a validation message "Tax Country is invalid" will be displayed. Validation continues to support legacy bank account numbers from previously recognised banks to ensure backwards compatibility.	24461
Accounts Payable	
Voucher Payments Now Support Unlimited Direct Deposit Transactions An issue was identified where the system limited the number of vouchers that could be paid via 'Pay Selected Items by Direct Deposit' from the Voucher Enquiry screen, preventing all selected vouchers from being paid in a single run. This cap previously resulted in only a portion of the selected vouchers being processed. The payment limit has now been removed, allowing users to process an unlimited number of voucher payments in one transaction. You can now highlight and select all desired vouchers for payment by direct deposit without quantity restrictions.	24452

Cash Receipting	
Receipt Drawer Details Now Media Type Aware Enhancements have been made to the receipt entry process to ensure that the Received From and Drawer fields are now matched to the media type of the current receipt being entered. Previously, these details were pulled from the last Receipt History record with a fixed media type (Q), regardless of the actual type selected for the new receipt. With this update, when entering a receipt via Transactions > Input Cash Receipts: • If Received From Type is Entity and the media type is Q, the system will use the last receipt for this entity with media type Q; otherwise, entity details will be used. • If Received From Type is Bill No or Matter, the system will now look up the last receipt for that bill or matter where the media type matches the selected type for the current receipt. If no matching receipt is found, the default billing entity details will be used. These changes improve the accuracy and relevance of drawer and received from details when entering receipts, adapting to the selected media type.	24420
Client and Matter Maintenance	
Client Matters Tab on Recent Matters An issue where the 'Client Matters' tab within Recent Matters would disappear or display as blank after searching by Client ID has been resolved. Previously, when a user switched away from the Recent Matters tab or closed and reopened LawMaster, the list of matters would not be retained, and fields would appear blank during subsequent searches. This update ensures the Client Matters tab now retains its state as expected when searching via the Client ID field, even when pressing Enter in the Matter field. Users can now reliably access the correct list of matters for the selected client without losing data or context after navigating away or restarting the application.	24244

Last Activity Date available in Matter Search Grid The Matter Search grid now includes a 'Last Activity' column, providing visibility into the most recent activity for each matter. The column appears to the right of the 'Date Closed' column in the grid (Menubar > Enquiries > Matter Search) and offers a clear indication of recent activity, aligning with the field used in the Recent Matters view. The 'Last Activity' date is updated whenever users: • create a File Note/Folio Record, • create a Cost Record, • modify the amount in a Cost Record, or • reverse/transfer a Cost Record. Where the underlying activity field has the date '01-01-1900', the grid will display this as blank.	24298
Matter Menu Now Expands Fully on Selection The Matter Menu interface has been improved to ensure that, upon selecting the Matter Menu icon, the menu will expand to its full width every time. Previously, users would see a small, non-expandable version of the menu on initial selection, requiring an extra step to expand it. This update streamlines the workflow by making all Matter Menu options immediately visible and accessible, eliminating the need to toggle the menu for full visibility.	24324

Bulk Modify File Location Now Available for Archived Matters A new feature has been introduced to allow users to update the File Location for multiple Archived Matters at once. From the Archived Matters module (Main Menu > Client & Matter > Enquiry), a 'Bulk Change File Location' option is now accessible via the context menu. Users can select multiple Archived Matters and update their File Location field in one action. If a value is entered and confirmed, the File Location for all selected matters will be updated accordingly. If the field is left blank or the action is cancelled, no changes will be made.	24359

Costing and Billing	
New WP Form BB – Bill Fields New Static Fields have been added to WP Form BB-Bill, for Debtor Balance, Billing Entity Name and Address and Matter Work Type Description as follows: 1. Static Field 117 - Total Debtor Balance (incl Trust Credit). This field is based on Static Field 83 but will include the Trust Credit nominated in the Override Trust Credit Amount field and will behave the same for all Bill Types. Note that users will need to then raise the Trust Transfer for the value noted in the Override Trust Credit Amount field separately. The Calculation will be as follows: Total Current Bill [54] (plus) Trust Credit [14] (plus) Previous Outstanding Balance [33] = Total Debtor Balance (incl Trust Credit) [117] eg +$550.00 + -$15.00 + +$50.00 = +$585.00 2. Static Field 118 - Billing Entity name and alternate address format (1 field) returns address details based on Static Field 89. The new field will display the name and address based on the Billing Entity in Document Variables with the following format: [MBFullNames] [MBStAddr] [MBSuburb] [MBStateSh_U] [MBPostCode] 3. Static Field 119 - Work Type Description returns the Work Type recorded against the Matter.	24241
Masterpiece - Export Bills and Adjustments The CSO Masterpiece export process has been updated to correct issues with incorrect ordering in some export results. This update ensures exported data is now consistently ordered as expected, resolving discrepancies reported by users. This enhancement follows the prior improvements made in DEV-2383 (R63423).	24313

Bill Amounts Align with Values Reported on WP Form Resolved an issue affecting matters where the Bill History transactions for Disbursements did not match WP Form BB totals when using the Bulk Bill option from the Draft Bills icon, and different dates were specified for ‘Fees Billed To’ and ‘Disbursements Billed To’. The system now ensures that the totals for Fees and Disbursements displayed in the WP Form consistently match those recorded against Matter > Debtor Transactions, regardless of the billing date selections. This update improves accuracy and alignment of billing records for all relevant scenarios.	24488
Debtor Management	
Debtor Transaction Enquiry The Debtor Transaction Enquiry module has been enhanced to allow users to nominate and report on all Debtor Transactions. Users can now manually enter the Reporting Year, which defaults to the current Year Beginning Date.	24422
Debtor Aged Trial Balance update An issue where an incorrect "Matter trust balance is overdrawn" message was displayed on the Debtor Aged Trial Balance Report has been resolved. The Debtor Balances are now consistently shown in black font, regardless of whether the value is negative or positive, ensuring clearer and more accurate reporting. This update applies to the Debtor Aged Trial Balance accessible via Main Menu > Accounting > Debtors > Reports.	24210

Document Management	
Omnisearch: Improved Handling of Elasticsearch Operators and Search Terms Updates have been made to the Omnisearch functionality to resolve errors caused when users include Elasticsearch (ES) operators, such as **NOT,** in their search terms. Previously, these terms would result in SQL exceptions due to conflicts with legacy search stored procedures. To address this, input sanitisation has been implemented for common terms that could cause issues during SQL processing, while still supporting valid ES searches. Additional improvements include the enhancement of search indexing, the **Entity ID (cm_client_no)** field in the Client table and the **cmna_client_no** field in the Client_Na_changes table have been added to the Word In Text index. The relevant stored procedures now leverage these fields using **CONTAINS** clauses, enabling more reliable and accurate searches. Search logic in Elasticsearch has also been refined to default to **AND** logic (rather than **OR**) between words when no explicit operators or quotation marks are provided. In addition, the **NEAR** search operator is now available in Folio Enquiry search and the Search Condition window, allowing proximity searches across specific fields (and document text, where specified). These changes ensure Omnisearch continues to support Elasticsearch syntax where possible, while eliminating errors related to conflicting SQL terms, and enabling more powerful and flexible full-text search capabilities.	58
Deleted Folios Now Skipped During Elasticsearch Index Rebuild Improvements have been made to the ES Index deletion and re-indexing process. When an ES Index is deleted and a re-index is triggered, folios that were previously deleted are now correctly marked as skipped and are not re-indexed. The last non-skipped record is also accurately updated, ensuring more reliable and consistent indexing behaviour.	10128

Folio Finalisation Icon Now Visible in Cabinet Items View The folio finalisation indicator icon was previously not displaying correctly within the Cabinet Items view, due to insufficient column width. This issue has been resolved by increasing the default width of the finalisation column, ensuring the icon now appears as intended in the folio grid when viewing cabinet items. Users can reliably monitor folio finalisation status directly from this view.	24155
Folio Searching with Elasticsearch is Wildcard Parameter Aware Folio enquiry > Word in Text searches are now Wildcard parameter aware. If the 00-WILDCARD parameter 'Parent' field is set to ES and Elasticsearch is enabled a wildcard will be automatically appended to the search criteria in the Keywords field allowing for a partial word match. For example, if the user enters the word prob in the keywords field it will search for all words that commence with prob eg probate. If the ES parameter is set on the 'Parent' field searching for phrases within double quotes will not have the wildcard appended eg if you are searching for the string "John Bob" or "John" the search will look for the exact string within the double quotes. On upgrade to Ireland this is functionality is not enabled. Users will need to update the 'Parent' field to ES to ensure Elasticsearch Word in Text searches are wildcard aware.	24158 24237
Referrals Grid Enhancements The Referrals grid has been enhanced to improve clarity and usability. The Description column now displays only the Folio Precis or Cabinet Description, removing redundant details previously shown at the start of this field. The Associated File Description column continues to display the object details that the referred item is connected to, such as Entity, Matter, or Subject File. Additionally, a new 'Referred Read Status' column has been added, allowing users to easily see the Read or Unread status of each referral.	24364

Support for Handling and Storing Files Greater than 2GB We now support the uploading of files greater than 2GB in size other than emails. Functionality that is not supported on files > 2GB include: • Elasticsearch • Emails • WP Forms • Document Precedents • Client Web Access • Client Portal	24168
Browse Folder Window consistent across LawMaster The Browse Folder window experience has been standardised throughout LawMaster to ensure a consistent interface when selecting directories. This centralisation affects areas such as Folios Enquiry > Export/Print, Globally Move Documents, Cabinet exports, processing options for parameters, and bulk loading documents, amongst others. The update ensures users now encounter the same Browse Folder window regardless of where the action is performed within the product.	24191
Tooltips Added to Clause and Spellcheck Icons in Floating File Note Tooltips have been enabled on the Clause and Spellcheck buttons within the Floating File Note form, providing users with clearer guidance on these functions. This enhancement ensures a consistent user experience in line with Lawyers Workbench and improves usability when interacting with these controls across the following areas: • Floating File Note • Mailroom Processing > Classify Document • Add/Modify Folio	24202

Folio View Context Menu Options Disabled Improvements have been made to the Folio view context menu options to enhance usability and system stability. When no folios are displayed, context menu options such as 'Open Attachment (Read Only)' and 'Modify Information Type' are now appropriately disabled, preventing unintended actions and exceptions. Areas affected include: • Enquiries > Folios, • Enquiries > Entity Search: Folios Tab, and • Matter > Folios. Menu options are reviewed and will only be enabled when relevant records are available. Once folios are present, all appropriate menu actions are re-enabled.	24203
Improved Matter Template Hierarchy View for PT Parameters The Matter Template View now correctly displays the configured hierarchy for Document Group parameters ('PT'). Previously, the Template View used an alphabetical hierarchy instead of reflecting the structure set via the Configure Tree context menu. With this update, the Template View will honour the hierarchy established through Configure Tree, ensuring that header rows and parent-child relationships are accurately represented in the tree structure. To enable this functionality, the 00-PT parameter must be set in the Flag field as either: • N - No Hierarchy, • Y - Alphabetical Hierarchy, • T - Configure Tree Existing Flag field settings will remain unchanged following this update.	24254

Improved Handling of Document Check-In and Check-Out Enhancements have been made to ensure that users cannot perform check-in, check-out (manually or via edit), or undo check-out actions on folio records if they are not actively logged into LawMaster. This covers scenarios where the user has logged out, their account has been disabled, or LawMaster has remained open across midnight causing the session to expire. Additionally, safeguards have been implemented so that the folio status is not updated if the file cannot be uploaded to LawMaster—preventing any unintended overwriting of changes or erroneous state changes. These improvements address potential issues where a failed document check-in (such as due to an expired SSO token) could previously allow the check-out menu to be enabled, risking data integrity.	24279
Improved File Naming Convention for Exported Files The process for naming exported files has been improved when using the Drag and Drop and Export to File features. The system will now only append a suffix (such as _1) to the end of the file name if a duplicate is found in the target directory. The previous code that truncated filenames after an underscore has also been removed, ensuring that file names remain accurate and complete. These changes apply when exporting from both Folio and Cabinet screens. This improvement eliminates unnecessary suffixes and better preserves the intended file name, providing a more intuitive experience for users exporting documents.	24333

WP Forms Converted to Open XML All WP Forms have been migrated to use Open XML Merging as the default engine, streamlining form generation and ensuring improved compatibility and maintainability. Developers can specify exceptions for forms that should not use Open XML Merging by providing a comma-separated list in the 00-WPFORM Details field. Unless explicitly excluded, all WP Forms will now invoke the Open XML process automatically. A select group of forms (Matter Bill, Matter Billing Guide, Folio Output List, Court Book, and Discovery List) will always use Open XML, regardless of parameter settings. The logic now checks both the form template type and name (if type is blank) against the parameter list to determine the processing engine. All WP Forms should be converted to .docx file format.	24315

Enhancements to WP Form PA Payment Advice
 	
The WP Form PA - Payment Advice has been updated with several improvements:
• The WP Form PA has been migrated to use the Open XML standard, supporting only the .docx file type.
• A new static field [20] displaying the Bank Description is now available on the payment advice form.
• An additional static field [21] for an obfuscated Account Number has been added. Based on the client's Tax Country:
    ○ For Australian (AUS) clients, the field displays the last three digits of the BSB and last four digits of the Account Number, with all other digits masked by 'X'.
    ○ For New Zealand (NZL) clients, the field displays the last three digits of the Bank/Branch and the last seven digits of the Account Number, with all other digits masked by 'X'.
    ○ For all other countries, the field displays the last four digits of the Account Number, with all other digits masked by 'X'.
	24283

Sensitivity Label Management (MIPS) Mail Merge Support Enhancements have been made to provide users with the ability to select Sensitivity Labels within Mail Merge on supported Word versions. Mail Merge processes now leverage the '00-MIPS' parameter, allowing for detailed configuration, dropdown selection, and the display of available Sensitivity Labels under the Parameters section. This update also resolves issues where 'Failed to Merge' errors occurred during Mail Merge initiations, especially with the 00-MIPS Bookmarks flag scenarios. The solution ensures compatibility with existing workflows, prevents parameter settings from being overwritten during upgrades, and provides enhanced flexibility to choose Macro, Prompt, Show Word, or other options as required. Mail Merge will continue to work with options disabled, ensuring smooth transition and backward compatibility. • Show Word – Where Word is displayed to the User during the merge process to allow the Sensitivity Label prompt to be displayed. • Prompt – Similar to Show Word except the user is presented with instructions on how to set the Sensitivity Label in Word at the time of merge. • Macro – On merge the user selects the sensitivity label option from the parameter lookup window and a macro inserts the label into the merged document. The selection list is created in the 'Sensitivity Labels' parameter (Parameters > Set Parameters > WP, Mail, Help & Printing). The Sensitivity Label options are displayed to the user in alphabetical order. The 00-MIPS Parameter has been extended to implement the above options using the following parameter fields: • Details (par_details7) – records description of Parameter Settings for Sensitivity Label settings. • par_details_2 – records options available for use including SW (Show Word), P (Prompt), M (Macro), or blank. • par_details_3 – records the Site/Organisation GUID required for the M-Macro solution.	24286

Resolved COM Object and RPC Server Errors in Folios Export/Print An issue has been addressed where users encountered error messages such as “COM object that has been separated from its underlying RCW cannot be used” or “The RPC server is unavailable” when using the **Print (as separate print jobs)** option within the Folios > Export/Print > Export Folio(s) module for Word documents. This fix ensures that exporting and printing folios, particularly when selecting a Title page and printing as separate jobs, is now completed successfully without the previously reported errors.	24336
Email Preview Reliability Improvements The reliability of previewing emails in LawMaster has been improved by strengthening handling of encoding related issues, providing clearer user-friendly messages when an email can’t be previewed, and automatically applying fallback rendering where needed.	24343
Folio Enquiry Search on Number Functions Without Errors An issue was resolved where entering a number in the Keywords search field within Matter > Folio Enquiry returned an error message ‘There is no row at position 0.’, regardless of the search options selected. This affected instances where users searched by number alone, eg 945810.	24353
Resolved Issue with Modifying Date of Writing in Floating File Note Users can now successfully modify the 'Date of Writing' field when saving an email into LawMaster using the Floating File Note. Previously, changes to the 'Date of Writing' field were not retained upon saving, requiring users to update the date manually from the Folio screen. The update applies to both single and bulk email imports, with or without attachments, ensuring greater accuracy and efficiency when recording correspondence in LawMaster.	24361

Error Handling Improved for Exporting Folios to PDF An issue has been resolved where users received the error message, “Error while processing output - itext.kernel.exceptions.pdfexception: PDFPages tree could be generated only once” when attempting to export or publish folios containing bookmarked PDF files within Cabinets. Where the issue cannot be handled, instead of displaying the technical exception, the system provides a clear message: "One or more of the selected Folios cannot be combined into a PDF file."	24393
WS Form Processing Incorrectly Blocked A fix has been implemented to resolve an issue where WS Form merges were blocked by a blacklist when running the 'Print Cost Transaction Statement' module from Matter Menu > Fees & Disbursements.	24478
Improved Error Handling for Folio Attachment Creation The error message, “Folio Attachment was not created with this database” will now only be displayed when **both** of the following conditions are false: • The Folio Storage location starts with the DS-Docs location (including the database name), and • The Folio Storage location contains the database name (00-Database). Areas affected include various folio attachment operations such as update, transfer, copy, checkout, check-in, download, delete, and indexing.	24484

Integrated Searching	
GlobalX References Updated to Search Manager 22 Dye & Durham All references to GlobalX within LawMaster have been updated to Search Manager 22 Dye & Durham. These changes include updates to SPR parameters, SearchProvider class labels, Job Scheduler names and descriptions, context menu options within the Searches tab, and provider mappings. The 'New Search' and 'Check Responses' options previously labelled as 'GlobalX' are now labelled and trigger Search Manager 22 Dye & Durham searches. All previous functionality remains intact following the name changes.	24162
Improvements to SignIt Integration for Infotrack Enhancements have been made to the integration between LawMaster and Infotrack's SignIt functionality. These changes ensure that Client, Matter Party and Matter Lawyer details are included in the Signer list. The system now ensures that relevant signers are included on the SignIt page according to the 00-SIGNIT Parameter Flag setting: • If the flag is set to 'N', only the Client and Matter Lawyer will be included as signers. • If the flag is set to 'Y', all Matter Party Types, the Client, and the Matter Lawyer are included as signers. On upgrade the 00-SIGNIT flag is set to N by default. If you would like to include the Matter Parties in the list of signers, you will need to reset the flag to Y. The update also ensures that related or duplicate Matter Party Types are excluded. Where a Matter Party is a Joint Entity, all Sub Entities are added as signers. Any entity with a missing email address or surname will not be added as a signer, maintaining data accuracy.	24376

Infotrack Credentials Handling Improved Improvements have been made to Infotrack integration. Previously, when a LawMaster user performing an Infotrack search did not have individual Infotrack credentials set up, the system would use the default firm-wide Infotrack credentials for the search but would not apply these credentials when downloading documents. This issue affected users without specific Infotrack credentials, resulting in failed document downloads. With this update, the system now applies the firm-wide Infotrack credentials for both searching and downloading documents when the user does not have credentials recorded on their user profile. This ensures that folio attachments are reliably created and cost records recorded, regardless of individual user credential configuration.	24506
New Client Enquiry	
New Client Enquiry Search Function Resolved an issue where the ‘Search’ option in the Folios tab of the New Client Enquiry module was returning errors.	24508
New Client Enquiry - Word in Text Search Expanded Enhancements have been made to the Search by 'Word in Text’ function on the New Client Enquiry (NCE) screen. Previously, searches were limited to the 'First Name', 'Surname', and 'Suburb' columns. Now, the ‘Enquiry Details’ field is also included in the search, enabling users to find New Client Enquiries based on keywords present in the details field. Additionally, the search behaviour now respects the 00-WILDCARD parameter. When the Wildcard Flag is set to 'Y', partial word searches (e.g., searching for "Jah") will return all enquiries starting with the entered text. If the Wildcard Flag is set to 'N', results will show exact matches only.	24305

Lawyers Workbench	
Enhanced Work Unit Bring-ups Search Functionality Improvements have been made to the Lawyers Toolbar > Bring-ups module, allowing System Administrators and Managing Partners to view all Bring-ups. Users can search by Work Unit using an asterisk (*) to display Bring-ups for all Work Units. Access to Work Unit Bring-ups remains subject to existing security rights, ensuring users only see data they are permitted to view. The grid will clear if no data is returned, and if no Work Unit is selected, a warning message and tooltip will appear, "Please select a Work Unit or use an asterisk to return Bring-ups for all Work Units."	24337
Employee and Subject File Bring-ups Inherit Security Restrictions Improvements have been made to the Lawyers Toolbar > Bring-ups module to enhance data security and visibility. Employee and Subject File bring-ups now inherit the security settings of the respective employee or subject file record they are associated with. Users will only be able to view bring-ups for records to which they have explicit security access. This update ensures that sensitive information within bring-ups is only accessible to authorised users, in line with existing security classes.	24338

Outlook	
Improvements to Duplicate Email Detection Enhancements have been made to the duplicate email detection process in LawMaster to address issues arising from Microsoft Defender's 'Safe Links Policy' in Office 365. Previously, duplicate emails were not reliably detected when Safe Links modified URLs within emails, altering the hash used for duplicate checking. As part of this update, URLs are now excluded from the hash calculation to prevent changes introduced by Safe Links scanning. These changes ensure more consistent duplicate detection for emails added from Outlook and help prevent missed notifications. Please note that importing emails from different domain mailboxes may result in different hashes due to variations in the to/cc account information.	24296
EML format emails now converted to MSG on drag and drop Drag and drop of emails from the New Outlook is currently not supported. If a user attempts this action, they will see the message: "This functionality is not available. A possible workaround is to drag the item into Windows Explorer then drag the resulting file from Windows Explorer into LawMaster." As a workaround, emails can be dragged from New Outlook into Windows Explorer and then added to LawMaster from there. When saved, the email will be converted from EML format to MSG format.	24403
Resolved Outlook Email Null Reference Error An issue has been fixed where a null reference error occurred in Outlook when selecting **Reply**, **Reply All**, or **Forward** on emails that did not contain a body node.	24456
Debug Logging Added for Outlook Additional Debug level logging has been added to the Outlook processing to help identify issues with message hash generation. This logging must be explicitly turned on using the usual NLog handler.	24513

Payroll	
Enhancements to Print Employee Superannuation Advices and Register Improvements have been made to the printing of Employee Superannuation Advices and the Superannuation Register to ensure comprehensive coverage for all employees, including those who have been terminated. The **Print Employee Superannuation Advices** function now filters by super transaction date, allowing superannuation advices to be printed for terminated employees where applicable. Additionally, the **Print Superannuation Register** now accurately includes all superannuation transactions within the nominated date range, covering all employees paid during that period, regardless of their employment status. These changes ensure reporting is accurate and complete for all payroll scenarios.	24156
Print Anniversary Report Date Range Now Inclusive of Selected Dates The Print Anniversary Report (accessible via Main Menu > Payroll and Personnel > Reporting) now includes both the Date From and Date To in search conditions. Employees whose anniversary date or birthday matches either the Date From or Date To specified will be included in the report results. For example, searching from 01/12/2025 to 31/12/2025 will include employees with a relevant date on both 1 December and 31 December 2025.	24354
Lump Sum D Payments Grouped in 2020 Payroll Service The 2020 Payroll Service has been updated to ensure Lump Sum Payments are reported accurately for STP Phase 2. Lump Sum D payments for employees are now grouped into a single line within the STP Report, in line with ATO requirements.	24388

Records Management	

Archive Documents Module Enhancements
 	
The Archive Documents module has been updated and renamed to 'Select Documents for Archiving'. This update includes the following changes:
• The module description has been revised to clearly state that it allows users to prepare documents for archiving based on file closure date or document archive date for a selected file type. It also highlights that the Folio Archive Directory field will be updated with the designated archive directory.
• The 'List Only' option is now the default selection, rather than 'List and Archive.' This facilitates an initial review prior to archiving actions.
• The information returned in the results grid has been optimised to include the following key details:
  ▪ Folio No,
  ▪ Storage ID,
  ▪ Precis,
  ▪ Date of Writing,
  ▪ Date Sent/Received,
  ▪ Folio Retention Date,
  ▪ File No,
  ▪ File No Description,
  ▪ File Description,
  ▪ Date Closed,
  ▪ Server,
  ▪ Server Path, and
  ▪ File Size (bytes)
 	
These changes improve usability and data visibility, making the archiving process for folios more efficient.
	24146

File Size Column Added to Select Documents for Archiving Module The ‘Select Documents for Archiving’ module has been enhanced to include a new column, ‘File Size (bytes)’, allowing users to view the size of each document being archived. This feature enables users to estimate the total gigabytes that will be saved during the archiving process. The new file size column is available in both the ‘List’ and ‘List and Archive’ options. Additionally, users can sum the values in the File Size column to quickly calculate total file sizes.	24206
Archive Pre-Selected Documents Enhancements The Delete/Archive Physical Documents module has been enhanced and renamed Archive Pre-selected Documents. It now archives pre-selected documents in batches of up to 50,000, moving them from the docs directory to the archive directory defined in the DS Parameter. The module can be re-run until all selected documents are processed. A new grid interface displays the folios in each batch, including a Failed Attempts column. After each run, a summary dialog reports successful and failed archives; failures are also logged to Client.Log at Info level. The context menu includes Remove from Archive Documents list, allowing selective removal with confirmation. A locking mechanism ensures only one user can process a batch at a time, with a companion module, Clear Lock on ‘Archive Pre-selected Documents’, to manually clear locks if needed. The Main Menu order has been updated for clarity: • Select Documents for Archiving • Archive Pre-selected Documents • Clear Lock on ‘Archive Pre-selected Documents’ These changes improve reliability, usability, tracking, and transparency when archiving large volumes of files while reducing memory issues.	24234

Store/Location Column Added to File Requests Grid The File Requests functionality for Records Management (Main Menu > Records Management > Review File Requests) has been enhanced to display a ‘Store’ column. For Deeds, Tech Library, Subject Files, Folios, and Matter/File Parts, the grid now shows the relevant Store or Location details recorded against each item, streamlining the review of file storage locations. The column is labelled ‘Store’, replacing the previous Matter Archive Location label for all objects except Matters, where the original reference remains applicable. If no store or location has been recorded, the field will display blank. Additional improvements include setting Deeds as the default selection when adding a new File Request, with the options now ordered as Deeds, Folio, Matter, Subject File, and Tech Library. A new ‘Connect to File’ option is available in the context menu, allowing direct access to files.	24356
Resource Management	
Review All Author Performance Data Improvements The Review All Author Performance Data grid (Main Menu > Resource Management > Performance) has been updated to improve clarity and accuracy. The following changes have been made: • The column wt_charge_units has been renamed to Chg Units per Day. • The column Units has been renamed to Units per Day. • Both columns have been updated to display values in a non-currency format.	24135

YTD New Matters Added to Review All Author Performance Data Report A new column, YTD New Matters, has been added to the Review All Author Performance Data report, (Main Menu > Resource Management > Performance). This column displays the year to date total of New Matters for each author, calculated as the sum of the New Matters field for all periods up to and including the selected reporting period. For example, if the report is run for Period 4 of the Current Year, the YTD New Matters value will reflect the cumulative total from Periods 1 to 4. The new column appears to the right of the existing New Matters field.	24217
System Administration	
Matter Details in Windows List Database Aware The Windows List functionality has been updated to ensure that Matter Details are database aware. Previously, Matter details for open databases could be incorrectly cleared when switching between multiple databases. A new MatterConfig.json file is now used to store database-specific Matter details, ensuring that information is retained for fully loaded or lazy loaded Matters until their tab is closed. Existing data in ViewConfig.json remains for backwards compatibility. Additionally, File Note text now correctly retains carriage returns when restored after application crashes, improving reliability and user experience.	24199

Grid Layout Names Now Unique Across LawMaster Areas We have improved the LawMaster grid layout saving functionality to ensure that grid layout names are unique for each window or area. Previously, some windows such as Trust Transactions and Trust Investment Transactions shared the same grid name, causing conflicts when users customised and saved their grid views. With this update, each grid's layout will be saved using a unique name, based on the specific window and grid control, enabling independent management of custom layouts in different modules, regardless of the database in use. When you save a layout, the system now generates a unique file name by combining the window title and table, so changes in one area will not affect layouts in other areas. Existing legacy naming conventions remain in place for specific modules such as User Defined Queries (UDQ) and various records management search options, ensuring backward compatibility where required. Default and manual grid loading behaviour remains unchanged with the update. When loading a grid layout, the system will first look for the new unique name and fall back to the old naming format if needed. This approach ensures a seamless transition for users with existing layouts saved while supporting improved customisation moving forward.	24255

Expanded File Format Options when Saving Output to Folio Users can now select from multiple file formats—including Excel (XLSX), PDF, and XML, when saving grid or report data to Folios using the 'Save output to folio' option in the Grid menu. Previously, only XML format was available. XLSX is selected by default, streamlining workflows, especially for those who require results in Excel format. This enhancement preserves all key grid information in the exported document, including column names, groupings, and summaries, in a layout that closely matches the on-screen view. For PDF exports, users can choose between: • 'Fit to page width' (with text wrapping, possible header truncation for narrow columns), or • WYSIWYG style export. XML exports will perform a full expand so all rows are visible and included. The new format options are available in all areas where 'Save output to folio' is an option, including: • Show Conflicts, • Archive Pre-Selected Documents, • User Defined Queries, and • Firm Data Analysis.	24262
Upgrade of MS Report Viewer Integration and Save to Excel The MS Report Viewer integration has been upgraded to ensure ongoing compatibility and support for third-party reporting components. The LawMaster Grid Menu option 'Save to Excel' now exports files in the .xlsx format, replacing older file types across all areas where this function is available, including Print Trust Balances, Trust Ledger, Trust Ledger by Matter, and similar reports. As part of this release, several published reports have had their formatting improved to address issues with wrapped text columns in Excel exports.	24300

Remote Code process has been restricted to certain applications Security improvements have been made to better protect against remote code execution.	144
Enhanced Cross-Site Scripting (XSS) Protection The Anti-XSS implementation has been reviewed and updated as part of ongoing security improvements. This enhancement ensures a more robust defence against malicious file uploads that could exploit cross-site scripting vulnerabilities. The update also introduces new safeguards to alert users if uploaded content is altered by the Anti-XSS security library, helping to prevent accidental corruption or loss of file functionality. Users may be advised to use zipped archives when uploading certain file types to maintain file integrity.	146
Technology and Components Updated This release includes an extensive review and update of technology packages and third-party dependencies across the solution. Most packages were brought to their latest compatible versions to ensure continued security, support, and compatibility. A careful review was performed with test coverage for all impacted modules, including Document Management System (DMS), administration tools, PDF library features, CSV import mechanisms, and PowerBI integrations.	3943
Upgrade for Client Web Access UI Elements Client Web Access has been updated to include a clearer error message when there is a mismatch in theme values. If the 00-WEB parameter par_details_3 field is populated with any value, users will now see a "404 - File or directory not found" error on load. This change helps prevent generic errors and provides more visibility into configuration issues.	24218

Elasticsearch Upgraded to 7.17.12 Elasticsearch has been upgraded to version 7.17.12 on our servers to ensure compliance with current security best practices and maintain compatibility with our existing codebase. This upgrade introduces important security patches and enhancements. The .NET clients used by our application have also been updated to Elasticsearch.Net & NEST version 7.17.5 for ongoing compatibility. Please note that there are changes to the installation and upgrade procedures for Elasticsearch 7.17.12, including adjustments to package structure and service management. Detailed upgrade and installation instructions have been documented for system administrators. For any queries or further assistance, please refer to the Advanced Search White Paper with Elasticsearch 7.17.12 documentation on the Members website or contact support@lawmaster.com.au	24111
Password History Validation Enhanced The validation for previous password re-use has been updated to follow the standard validation pattern. Instead of displaying a message box when a user attempts to re-use a previous password based on the 'Passwords Remembered' field (Miscellaneous > Processing Options), an exclamation mark and error message will now appear directly against the new password fields, consistent with other validation messages in the workflow. This change improves clarity and usability during the password reset process.	24150

Folio Viewer Window Now Centered to Parent The Folio Viewer window will now open centered to its parent application window, addressing previous issues where non-modal dialogs appeared on an unexpected screen. This change ensures a more intuitive and consistent user experience when launching the Folio Viewer from multiple locations, including: • Matter > Folios – Double-click on a folio with an attachment • Mailroom Processing > Select Work Unit – Right-click on a file and select 'Float Viewer' • Mailroom Processing > Select Work Unit – Right-click on a file and select 'Classify Document' • Inwards Correspondence – Right-click on a record and select 'Float Viewer'	24160
Improved Window Focus Behaviour Changes have been made to the LawMaster application to correct how focus is managed when opening standalone dialog windows, such as the Floating File Note, Document Variable Insertion Tool, Forms Workbench, and Mailroom Processing features. Previously, selecting these floating windows would cause the entire LawMaster application to come to the front, obscuring other windows such as Microsoft Office documents. With this update, only the selected floating or dialog window will appear in front of your active document, while the main LawMaster window remains in the background. Additionally, these dialog windows now minimise correctly when the main LawMaster window is minimised, ensuring a more seamless and intuitive user experience when working across multiple applications.	24291

Font Size Consistency Improved When Exporting Folios Resolved an issue where the LawMaster font size would change and an error message would appear when exporting folios and selecting a folder location via Windows Explorer, particularly for users with multiple displays set to different Scale and layout settings in Windows. The application now properly maintains consistent font sizing in the Export Folios module, regardless of display configuration, eliminating the need for manual workarounds. This change ensures a smoother and more predictable user experience when using multiple monitors with varying display settings.	24182
Deprecation of Classic Interface GUI Parameter The ‘Graphical User Interface’ parameter that previously allowed System Administrators to revert individual users to the pre-Cuba (Classic) interface will no longer be supported. As part of the Ireland upgrade, any existing users with this parameter will have their setting updated to the new interface and the ability to select or modify the Classic Interface option will be removed. Menu access to this parameter under Parameters > Set Parameters > Miscellaneous - Graphical User Interface has been removed. Additionally, it is no longer possible to modify, add, or import new records related to the GUI parameter. These changes streamline the transition to the new interface and help ensure consistent user experience across all releases post-Cuba R3.	24188
Context Menu Help Updated for Work Type Parameters The Context Menu Help for Work Type parameters has been updated to provide accurate guidance on the Header Flag field. The revised help now states: • Set to 'Y' if work type is a header • 'X' to hide work type • 'N' to show up as an available work type	24240

PROADM Password No Longer Remembered on Login Screen To strengthen security when using the LawMaster Client Startup, the application will now prevent the PROADM account's credentials from being remembered or saved on the login screen. If a user attempts to log in with the PROADM username, both the username and password fields will be cleared, and the 'Remember Password' option will be de-selected. Other user preferences, such as authentication method, will remain untouched.	24250
Document Groups Parameter Fields Increased The 'Document Groups for Lawyer's Workbench' Parameter Type = PT, now supports up to 5 characters for the Code field and 35 characters for the Description field. These enhancements mean users can more accurately record parameter details directly in the GUI, without needing to use workarounds such as the Load context menu option or template import options.	24253
DateTime Validation Implemented for Job Scheduler Log Entries A new feature has been introduced to check the DateTime of Job Scheduler log entries on the server before initiating the Job Log process. During end of day processes, the system will now review all active job scheduler logs and verify that log entries are not future dated beyond an allowable tolerance to accommodate minor server time differences (e.g., up to one day). If a Job Scheduler log entry is found to be future dated beyond this tolerance, a warning will be recorded in the App Server Log with the following message: "*** Job scheduler log entry is future dated preventing it from running correctly. Please contact your System Administrator." This enhancement aims to proactively alert administrators to potential configuration or time synchronisation issues that could prevent jobs from running as expected.	24297

Job Scheduler Parameter determines DMS to Trigger Jobs A new parameter has been introduced to ensure that only the designated Document Management System (DMS) runs the Job Scheduler at any given time, even in environments with multiple DMS configurations. This update prevents scenarios where both the DEFAULT and non-DEFAULT DMS instances could start separate Job Schedulers and create duplicate log entries for scheduled jobs. The parameter is accessible from Parameters > Set Parameters > WP, Mail, Help & Printing > Processing Options: Job Scheduler and determines which DMS is permitted to initiate the Job Scheduler. On upgrade, the Job Scheduler DMS will take on the value of the Default DMS. Administrators will also receive clear messages in the System Control Report if no valid Job Scheduler has started, or if an incorrect instance is running the scheduler, prompting appropriate action.	24303
Scheduled Re-Build Index Job Now Available in LM Admin A new feature has been added to LM Admin, allowing administrators to schedule regular reindexing of database tables to improve performance and maintain database health. This scheduled job can be configured from the Application Service menu and will, by default, run every Sunday at 12:30 am on the selected database. The output of the reindexing job is saved in the SQL Server backup directory as a report file for each database. Administrators can easily update the schedule by recreating the job, or deleting the job entirely as needed. Previously, this function was only available as an ad hoc process under Backup/Restore. This improvement ensures more consistent and automated maintenance for your LawMaster environment.	24424

LawMasterWebAdmin Compatibility LawMasterWebAdmin is no longer supported on Chromium-based browsers, including Microsoft Edge. LM Admin now provides a menu option to open LawMasterWebAdmin via the Main Menu > LawMasterWebAdmin Website menu option.	24437
Improved Date Handling for English (New Zealand) Region An update has been implemented to address a change in Windows 11 24H2 where the abbreviation for September in the English (New Zealand) region was altered from "Sep" to "Sept". This update ensures that date fields are now region-agnostic and follow the standard yyyy-mm-dd format (e.g., 2025-09-05) for consistency and compatibility—particularly with September dates.	24458
Trust Accounting	
Trust Ledger Report Ordering Trust ledger reports have been updated to display transactions in input date order, addressing issues where Trust Transfers previously caused running balances to appear out of order. This enhancement applies to the following modules: • Matter > Trust History • Print Trust Ledger • List Trust Ledger • Publish Trust Ledger • Print Trust Cash Book • Print Trust Payments Cash Book • Print Trust Ledger by Matter The running balance 'Trust Balance after Update' now accurately reflects the transaction sequence based on input date/time, ensuring reports correctly correspond with transaction history. This update supports all payment processing methods, including cheques, bulk, single, direct deposits, and accounts payable integrations, for comprehensive consistency across payment and transfer actions.	24100

Trust Report Field Capacity Increased for Client and Matter Details Enhancements have been made to Trust Reports, specifically in the Trust Trial Balance (WP Form TTB), to allow greater visibility of important client and matter information in line with Trust Auditor requirements. The character limit for Matter Descriptions in Table 1 - Field 3 has been increased to 100 characters. Additionally, a new Table 1 - Field 7 'Matter Re (250 characters)' has been added allowing up to 250 characters. These improvements apply to both the Print Trust Trial Balance and Publish Trust Trial Balance modules, ensuring more comprehensive reporting to meet compliance and operational needs.	24287
Improvements to List Trust & Investment Balances Report Enhancements have been made to the List Trust & Investment Balances report to increase the field lengths for Client Name and Matter Description, ensuring consistency across reports. The Client Name field now supports up to 250 characters, in line with the Entity Name field format used throughout the system (composed of Surname, First name, and Alias). Matter Description has also been extended to accept up to 250 characters. Where column widths are insufficient to display full contents, both fields will now wrap text in the same manner as the Print Trust Cash Book report. Additionally, the 'Print Grid' menu option has been updated to wrap text for columns, improving the readability of longer entries and ensuring all information is accessible when exporting or printing reports.	24288

Print Trust Balances Report Improvements Enhancements have been made to the Print Trust Balances report to ensure greater consistency across reporting. The Client Name and Matter Description fields have now been increased to 250 characters, allowing for more comprehensive information to be displayed. Both fields now support word wrapping, providing improved readability similar to the formatting in the Print Trust Cash Book's Client/Matter fields. These improvements make it easier to review client and matter details directly from the Trust Balances report.	24289
Print Controlled Funds Report Improvements The Print Controlled Funds Report has been enhanced to increase the Matter Description (Re) field limit to 250 characters. Text in this field will now wrap in a similar manner to the Client/Matter field in the Print Trust Cash Book, ensuring all description details are visible and formatted correctly within the report.	24290

'Prepared By' Field Added to Trust Reports A new 'Prepared By' field has been added to key Trust Reports to document the user who generated the report. The field will display the Resource Name of the user who ran the report, improving traceability and auditability. This update affects the following reports: • WP Form TTB – Trust Trial Balance (new static field [09] 'Prepared by User') • Trust Cash Book • Trust Receipts Cash Book • Trust Payments Cash Book • Trust Ledger • Trust Ledger by Matter • Published versions of the above Cash Book and Ledger reports For the Trust Trial Balance, the field has been added as a static field, and for the other reports, the heading now includes a line for 'Prepared By' beneath the Report Date.	24335
WP Form TR Requisition Now Includes Bank and Branch Name Fields The WP Form TR - Trust Requisition has been enhanced to include two new static fields for Payees: • [36] Bank, and • [37] Branch Name These fields will automatically display the full Bank Name and Branch Name of the Payee's bank details as outlined in the Requisition screen.	24373

Workflow Development	
Resolved Error When Actioning Tasks Through Events An issue where actioning a task through Events, which resulted in an error message related to duplicate key values, has been resolved. Users previously encountered an error stating, "Unable to update check list" due to a violation of the unique index and an invalid error number. The system has been updated to properly handle cases when comparing Matter_Check_List data, preventing duplicate key errors and ensuring tasks can be actioned through Events without interruption. This update addresses previous reports of this issue and improves overall system reliability when managing checklist data.	24152

Testing

We recommend you undertake testing of the release in your training database before installing to Production. We suggest you adopt, as a minimum, the following testing protocol:

- Review the release notes and identify the items that may have an impact on your business processes;
- If you are unsure about any aspect of the release, contact Help Desk for clarification;
- Download the release and install into the training database.
- Test the requests that may have an impact on your business processes and satisfy yourself they do not have any adverse impact on your business processes;
- Inform your users of any changes;
- Install the release to your Production Database.

Version Control

Version No.	Date of Release	Summary of Changes
10.16.572	05/03/2026	Publish final release notes
10.16.576	16/03/2026	Email Log Files