

LawMaster Release Notes

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Release: Ireland R2

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Important Notice – Upgrade Path

Please read all release notes between your current version and the version you are installing to ensure you are aware of all changes and setup requirements between these versions and that you install and test (see suggested testing protocol at the end of this notice) in your Training database before upgrading Production.

Supported upgrade paths for Ireland R2 Onwards

The following are supported upgrade paths to Ireland onwards:

- ❖ If you are running Cuba R2, Cuba R3, or Ireland you can upgrade directly from your current version to Ireland R2.
- ❖ If you are running a version earlier than Cuba R2:
 - You must first upgrade through each public release to get to Cuba. *For example, for releases prior to Cuba, if there are publicly released versions A, B, and C available, you cannot upgrade directly from A to C. You need to upgrade from A to B, and then from B to C.*
 - After stepping through each upgrade to Cuba, you can then upgrade directly to Ireland.

Advanced Searching

If upgrading from any version **after Portugal**, you must upgrade Elasticsearch to Version 7.17.12.

If upgrading from any version **prior to Portugal**, you must first upgrade Elasticsearch to Version 7.7.1 and then 7.17.12.

These are manual upgrade processes details of which are outlined in the [Advanced Searching White Paper](#) available from the Client Service Centre ➔ Releases.

Pre-Upgrade Tasks

- ❖ Ensure all Pay Runs are audited prior to upgrade to Ireland R2.
- ❖ Ensure all folios are checked in.
- ❖ Run End of Day prior to Production upgrade if Pay run was completed on same day.

Post-Upgrade Tasks

- ❖ Review Payroll Code – Payments parameter to ensure Calculate Super and Qualifying Earnings fields are correct. ([24577](#))
- ❖ Review and update Super Fund Parameters. ([24601](#))
- ❖ For all users with access to Payroll modules select the new Main Menu > Payroll and Personnel > Super folder and underlying modules including Super Management, Super Payment Status, Print Superannuation Register, Print Employee Superannuation Advices and Export Employee Superannuation Data File from Security > Maintain User Security > select Default User > Programs. ([24600](#))
- ❖ If SAFF file format changes are required for your Super Fund Clearing House please contact LawMaster for assistance. ([24603](#))

Summary of Changes to Parameters

- ❖ New Payroll Code – Payments parameter fields added for Calculate Super and Qualifying Earnings. ([24577](#))
 - ❖ Super Fund Parameters Updated with USI and SMSF Support ([24601](#))
 - ❖ Super Administration Settings for SAFF File Generation ([24603](#))
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Known Issues

The following are known issues in the current release:

- ❖ **Unable to View Security options following upgrade to Ireland R2**
If you are unable to view Security options from Menubar > Security > Maintain User following the upgrade to Ireland R2 please contact LawMaster support. Resolved in 10.16.1132 (24652)
 - ❖ **AML Risk Status was unable to be updated for Businesses and Organisations**
Originally, the AML Risk Status could only be updated for non-plural persons. This field can now be used for all non-plural Entity Types in the 10.16.1156 release. (24675)
 - ❖ **Events and Tasks Error**
Switching between Tree and Grid Mode in Matter > Events and Tasks tab raised an “Object reference not set to an instance of an object.” error. Resolved in 10.16.1144 (24644).
 - ❖ **Authentication using ADFS for LawMaster Login**
Authentication using ADFS is no longer recommended for LawMaster. Customers are encouraged to migrate to Azure SSO Authentication which is our supported and preferred option.
Support for ADFS authentication will be removed in the Ireland R3 release.
 - ❖ **Creating Tasks in Office 2024**
Where Office 2024 is installed, creating a new Task in Outlook, and then selecting the LawMaster Icon in the Outlook > Task ribbon, displays an error.
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Operating system requirements & supported platforms

Introducing New Microsoft Products

LawMaster aims to commence support for the latest versions of Microsoft tools and systems used with our product 12 months after Microsoft commences "Mainstream Support". We note that if the latest version of Windows 11 on the General Availability Channel or Microsoft 365 Apps on the Semi-Annual Enterprise Channel is available within two months of the subsequent LawMaster release we will have the opportunity to test against this version.¹ The time lag after the new product support commences depends on the scale of impact of the changes in Microsoft's product on LawMaster. We are continuously reviewing the support periods for the Microsoft product range that fall under the Modern Lifecycle Policy therefore these periods may be subject to change with each new release. We suggest you maintain products under these policies at the version we have tested against as we cannot guarantee compatibility with future versions.

Phasing out Older Microsoft Versions

Conversely, when a Microsoft product or service moves out of "Mainstream Support", as defined by Microsoft's product lifecycle, we will no longer support these versions for future releases.

Earlier versions of LawMaster running on older Microsoft products are supported whilst the LawMaster version remains supported, but because of Microsoft's "Extended Support Phase" only providing paid support, additional costs might be incurred if Microsoft support becomes necessary.

The following table provides a summary of our support by Microsoft product. Where a LawMaster Version Name is noted, support ends on release of that Version. Where the end date for mainstream support is beyond our current version plans, an estimate of the likely date of release is included.

IMPORTANT NOTE:

- **LawMaster versions from 10.14 onward must install .NET 4.8 or later on the server and .NET 4.8 (runtime) or later on the client systems.**

¹ Currently, if a Microsoft Version is released, for example, in February and the Next LawMaster Version will be released in July, testing will not be completed against the February version until at the earliest May when regression testing commences

Microsoft Product Support – Ireland R2 Release

Microsoft Product	Microsoft Mainstream Support Ends	LawMaster Support Ends (by Version Name or Date)
Windows Desktop		
• Pro or above • 64-bit • General Availability Channel or Semi-Annual Channel		
Windows 11 • Version 24H2	13/10/2026	December 2026
Windows 11 • Version 25H2	12/10/2027	December 2027
Office Installations		
• 64-bit* • Installed on PC • Semi-Annual Enterprise Channel for MS 365 Apps		
Office 2021	13/10/2026	December 2026
Office 2024	09/10/2029	December 2029
Microsoft 365 Apps • Version 2408	10/03/2026	Ireland R2
Microsoft 365 Apps • Version 2502	10/03/2026	Ireland R2
Microsoft 365 Apps • Version 2508	08/09/2026	November 2026

* We recommend 64-bit Office is installed prior to upgrading to the next version of LawMaster.

Release Enhancements	
Client and Matter Reporting	
Initiate AML Onboarding from Matter Contact Screen Users can now initiate an AML Onboarding process with Infotrack for eligible entities directly from the Matter > Contact window. By selecting the "AML Onboarding" option from the context menu of a supported entity, the entity information is sent to the InfoTrack VOI screen for verification. This feature is only available for specific entity types that include non-plural real people. The "AML Onboarding" menu item is enabled only if InfoTrack integration is active and the user is on an open matter. If plural entities are recorded on a matter the user can select "Related Entities" from the context menu to display the individual entity records from which "AML Onboarding" can be initiated. An Infotrack search record is created on the Matter under the Searches tab and the Status Report and Costs updated to the Folios and Costs on the Matter.	24604
AML Risk Status field added to Entity Records An AML (Anti-Money Laundering) Risk Status field has been added to the Entity record to allow users to record this information directly from the Matter > Contact window for relevant matters using the new context menu option, "Update AML Risk Status". Users with File Class A - Deletion Rights can update the risk status for entities including Persons, Businesses and Companies. This option is not available for plural entities. In addition, a new AML section is now available on the "Other" tab of the Entity record. Users can select the AML Risk Status from the following options: • High, • Medium, • Low, • Pending, or • leave it blank. All status changes are recorded in the audit trail, capturing the user and timestamp of the change. The AML Risk Status is also displayed as a dedicated column in the Entity Enquiry grid and in the Contacts tab within each Matter, making it easier to monitor and report on Risk Status across entities and matters.	24612 24675

Resolved Error in Print File Opening Register The “Print File Opening Register” function no longer generates a varchar to datetime exception. Users can now run the report without encountering errors, regardless of the date format used. This update ensures smoother report generation and improved reliability.	24608
Switching Between Tree and Grid Mode in Events and Tasks An issue causing the error "Object reference not set to an instance of an object." when switching between Tree Mode and Grid Mode in the Matter > Events and Tasks section has been resolved.	24644
Document Management	
Resolved Error in Folio Viewer with Missing Attachment Size An issue has been fixed where selecting the Preview tab on the Folios Screen would raise a null reference exception if a record's Attachment Size was blank or not set. The Folio Preview tab now operates correctly even when the Attachment Size field is empty, ensuring users can preview folios without error in these scenarios.	24606
Performance Improvements to Cabinet Export functionality An issue causing 504 Timeout Errors when exporting a large number of Folios from Cabinets has been addressed. Previously, users experienced errors when exporting grids containing a significant number of items, impacting workflows in both the Cabinet Header Grid and Folios (Items) Grid under the Export Cabinet Item(s) function. The change ensures exports of large folio sets can now be completed reliably without timeout errors, improving the overall stability and user experience for Cabinet exports.	24621
Lawyers Workbench	
Restored Access to Links to Legal Websites in Enquiries Module An issue was identified in the Ireland Release where the Enquiries > Links to Legal Websites functionality was not displaying the pre-specified legal websites as expected. This has now been resolved, restoring normal operation for users. The feature should now display all designated legal website links as it did in previous releases.	24610

Other	
Export to Excel Issues Resolved The Export to Excel feature from the Grid Menu has been updated to address two key issues. Firstly, when exporting using the XLSX or XLS options, all colour formatting applied to grid data is now retained in the exported Excel file, ensuring that on-screen colours are accurately reflected in your outputs. Secondly, an error that previously occurred when using the CSV export option in Cabinets, specifically, "Column attachment icon does not belong to table Folios" has been resolved. You can now export grid contents to CSV format without encountering this error.	24618

Payroll	
New Payroll Payment Parameter Fields for Super Calculations New Calculate Super and Qualifying Earnings (QE) flags have been introduced to the Payroll Codes - Payments parameter. These indicators allow administrators to explicitly set whether a given payroll payment should contribute to Super and/or be counted as Qualifying Earnings for Payday Super and STP reporting purposes. During the upgrade to Ireland R2, any payments currently flagged as Ordinary Time Earnings (OTE) will have both the Calculate Super and Qualifying Earnings options automatically selected. Payments not classified as OTE will have both options left unselected. Administrators can further update these flags as required post-upgrade, with all changes fully audit-logged. The following combinations are now supported: • Calculate Super = Yes and Qualifying Earnings = Yes - Payment is included in both Qualifying Earnings and Superannuation Liability. • Calculate Super = Yes and Qualifying Earnings = No - Super is calculated but payment is Non-Qualifying Earnings. • Calculate Super = No and Qualifying Earnings = No - Payment is neither super-payable nor Qualifying Earnings. Each flag is accompanied by context-sensitive help text: • Calculate Super: "Select checkbox to indicate Super is calculated on this payment from 1 July 2026". • Qualifying Earnings: "Select checkbox to indicate payment is QE for the calculation of the Super Guarantee from 1 July 2026." • Ordinary Time Earnings: Help text updated to clarify use for historical Super Guarantee and ongoing leave accrual calculations. Any changes to these settings are subject to validation rules and are saved only when allowed combinations are selected; otherwise, user-friendly error messages will guide administrators. All related payroll parameter context menu options remain available. These updates support compliance with Payday Super, streamline configuration for payroll teams, and ensure accurate reporting and auditability.	24577

Super Fund Parameters Updated with USI and SMSF Support The Super Fund parameters module has been enhanced to support both Unique Superannuation Identifier (USI) and Self-Managed Super Fund (SMSF) details for improved SuperStream compliance. The existing SPIN field has been renamed to USI, with help text added to clarify its use as the "Unique Superannuation Identifier". New fields for SMSF-specific details have been introduced, including: • a mandatory SMSF Target ESA (Electronic Service Address) and • SMSF Entity ID. The SMSF Entity ID must record the SMSF Bank Account details under the Financial tab to pass validation rules. This information will be used to complete the SAFF file generated from the Super Management window.	24601
Super Calculations Updated to Support Payday Super Superannuation calculation logic within payroll has been enhanced to support the new Calculate Super and Qualifying Earnings (QE) fields in the Payroll Codes – Payments parameter. These changes ensure superannuation liability and qualifying earnings are accurately calculated and reported in alignment with the Payday Super compliance requirements. Key updates include: • Pre upgrade to Ireland R2 - OTE-based superannuation calculation logic is retained for all pay runs with a Payroll Year Beginning Date (YBD) and Pay Date prior to 1 July 2026. • Post upgrade to Ireland R2 - Superannuation calculations are driven by the Calculate Super and QE flag on the Payroll Codes - Payment parameter. Where Calculate Super is set, Qualifying Earnings (QE) are now used in determining Super Guarantee amounts rather than OTE. • Superannuation calculations have distinct logic for QE and Non-QE payment codes. • QE values are stored historically per pay event, enabling improved compliance with ATO SG obligations. Where required, super records can be reversed as part of pay run reversals or corrections. .	24576

Super Categories Reported in Employee Super Tab On the Employee > Super tab, several enhancements have been made including: - Existing “Ordinary Pay” column retained for historical context. - New columns added for Qualifying Earnings, Non-QE, Amount, QE Amount, Non-QE amount, Pay No, Batch ID, Last Updated, and Last Updated By. - Super records will be grouped by YBD with the latest years presented first. - The ability to sum all amount columns. - Super records for each pay are displayed in one row for easy reference. The Add Superannuation Entry (Super Journal) form has been updated. - The “Ordinary Pay” field is now “Qualifying Earnings”, with relevant context help, and - The “Amount” field is now “Super Amount”. These changes provide enhanced visibility over qualifying earnings and superannuation obligations for both payroll administrators and employees	24576
Batch Reported against Employee Super Records Enhancements have been made to the Super records displayed under the Employee Enquiry > Super tab to streamline superannuation processing and improve visibility of batch allocations for employee super records. The Employee Super tab now displays the Batch ID associated with each super record after the Pay No column, showing either the assigned batch number or 0 if no batch is allocated.	24617

Reporting of QE and Super Liability Fields in STP Reports LawMaster STP (Single Touch Payroll) reporting for PAYEVNT2020 has been updated to meet the upcoming ATO requirements effective from 1 July 2026. The STP Submit and Update Reports will now include the Qualifying Earnings (Code "Q") and Superannuation Liability (Code "L") values in the Superannuation Entitlements YTD tuple for all relevant pay events with a Pay Date and Payroll Year Beginning Date (YBD) greater than or equal to 1 July 2026. For affected pay events, the following enhancements have been made: • The STP reports will include QE using code "Q" where qualifying earnings are present, and Super Liability using code "L", following the latest ATO PAYEVNTEMP.0004 schema. • Super Liability ("L") is mandatory whenever QE ("Q") is reported. • Reportable Employer Super Contributions (RESC, Code "R") continue to be included and follow existing rules. • Validation rules for STP submissions have been strengthened to meet updated ATO requirements. • For pay events with Pay Date or Payroll YBD before 1 July 2026, the STP submissions remain unchanged with only Super Entitlement Codes "L" or "R" being reported. These changes ensure compliance with ATO-mandated reporting standards and help ensure accurate and complete reporting of superannuation entitlements for all employees.	24578
Super Liability and Qualifying Earnings Reported in STP Reconciliation Enhancements have been made to the STP Reconciliation report to support changes required for the reporting of Super Liability and Qualifying Earnings. From 1 July 2026, when the Payroll Event 2020 is selected, the report will now display an additional column for Qualifying Earnings, labelled as QE, positioned to the left of Super Liability.	24583

New Super Management Window for Enhanced Super Batch Processing A dedicated Super Management window has been introduced, allowing payroll users to manage Super reporting and lodgement independently from regular payroll processing. The window is accessed from Main Menu > Payroll and Personnel > Super. Payroll Users will need to be given access to modules under the Super folder from Security > Maintain User Security > Default User > Programs. Users can specify Company, Pay Date From, and Pay Date To fields to filter records and navigate through several key features: • Preview New Batch - View a summary of eligible superannuation contribution records before batch creation, including detailed employee and fund information. Preview tabs focus on Super Contributions grouped by Super Fund allowing the inclusion/exclusion of employees, Super Transactions for the Period, and Employee Deductions. Employees with negative values in any of the super categories or a zero or negative value in Payment Total will be reported but will not be included in the generation of the SAFF file. An error message will be displayed for these employees and if adjustment entries are unable to be entered they will need to be reported manually to the Super Fund. • Validation & Error Handling - The Errors/Warnings tab provides validation feedback for missing fund identifiers, ABNs, or incomplete SMSF details. Users are prevented from batch generation when unresolved errors or warnings are present. • Generate Super File - Once records pass validation, a new Super Batch is created and assigned a unique Batch Id. The SAFF file is generated for selected employees, with batch and employee linkages recorded for audit and historical tracking. The SAFF File is saved to a user nominated location and recorded against the Batch Id. • Auditability - All batch transactions are captured in dedicated audit tables, supporting the tracking, historical review, and eventual cancellation of batches, when necessary, from the Super Payment Status window. The Super Management window streamlines Super processing, improves visibility of contribution data, and enhances compliance through robust audit controls.	24600
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SAFF File Generation for Superannuation Contributions LawMaster now supports the generation of SAFF (SuperStream Alternative File Format) export files containing superannuation contribution data required by Ozedi and other Super Clearing Houses for compliant SuperStream submissions. This function is available from the Super Management window following the Preview of Super records for a nominated Company and Pay Date range. The SAFF file includes employer and employee identifiers, fund details, reporting period information, payment dates and contribution amounts aligned to Super Categories including: 1. Super Guarantee - Employer (E) Transactions on Qualifying Earnings 2. Award / Productivity Amounts - Employer (E) Transactions on Non-Qualifying Earnings 3. Personal Contributions (After Tax) - After Tax Super Deductions 4. Salary Sacrifice - Before Tax Super Deductions 5. Employer Voluntary Contributions - Employee Influenced Employer (I) Transactions on both Qualifying and Non-Qualifying Earnings The file format by default matches Ozedi's specifications, ensuring compatibility and compliance. Each SAFF file is generated from superannuation records per employee, referencing the relevant pay runs and date ranges. All file generation operations are logged for auditing purposes, and clear error messages are provided if SAFF generation fails. Handling has been added for commas within existing data to ensure the file format is maintained as per specifications. Note that a SAFF file cannot report negative values. If an employee's pay has been cancelled you will need to report the cancellation with the next pay run for that employee. A Super Administration parameter has been provided if you wish to modify the SAFF file for uploading to other Super Clearing Houses.	24580 24658
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Super Payment Status Module A new Super Payment Status module has been introduced under Main Menu > Payroll and Personnel > Super folder located immediately below the Payroll Processing folder. This module allows payroll users to monitor the status of Super Batches, including lodgement outcomes, errors, and Super reporting activity. The Super Payment Status window displays one row per Batch generated in LawMaster, with key columns such as Batch ID, Company, Date Created, Contribution Date Range, Payment Total, and Batch Status. Historical batches are presented as read-only records. On selecting a batch, users can view further details via three sub-tabs similar to those in the Super Management window: • Super Contributions, • Super Transactions for Period and • Employee Deductions. Context menu options for each batch include: • View Batch File - displays the original Super Batch csv file, and • Cancel Batch - cancels the entire batch and updates records for audit purposes. The Super Contributions tab also has a context menu option to Cancel Employee, this option allows the user to partially cancel a Super batch for a selected Employee where errors or issues are reported by the Super Clearing House. If Super batches have been either fully or partially cancelled, the cancelled super records will need to be re-generated in a new batch following the update/correction of the super data from the Super Management window. The Super Batch record details the Cancelled Amount as related to the original batch and the Batch status of: • Generated, • Cancelled or • Partially Cancelled. Payroll Users will need to be given access to modules under the Super folder from Security > Maintain User Security > Default User > Programs.	24602
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Super Administration Settings for SAFF File Generation New administration options have been introduced to manage SAFF export settings. Administrators can specify what data is to be included in the SAFF file export depending on the requirements of the Clearing House. The SAFF Export (00-SAFEXP) parameter allows you to configure the following information: • Payment Method (PAR_DETAILS_1) - Payment Method of Direct Credit or Direct Debit. ○ 'DirectCredit' - 'Payment Method Code' = 'DirectCredit' ○ 'DirectDebit' - 'Payment Method Code' = 'DirectDebit' ○ '' - 'Payment Method Code' = 'DirectCredit' • Payment Reference No (PAR_ACCT1) - Whether to generate a Payment Reference Number (by Run or Fund), ○ 'Fund' - 'Payment/Customer Reference Number' = yyyyMMddHHmmss + em_fund_no ○ 'Run' - 'Payment/Customer Reference Number' = yyyyMMddHHmmss ○ '' - 'Payment/Customer Reference Number' = '' • Payment Amount (PAR_FLAG) - Whether to sum the Payment Amount for each Super Fund. ○ 'Y' - Sums 'Payment Amount' for all Super Funds that are the same. ○ 'N' - 'Payment Amount' = 0 Upon upgrade to Ireland R2, the system will automatically create the SAFF Export parameter. The configuration options directly impact on the SAFF output. The defaults meet the requirements for Ozedi and therefore no changes are required unless you are using the SAFF file for another Clearing House. We recommend you contact LawMaster Support for assistance before making changes to these fields.	24603
Update of Qualifying Earnings in Super Table on Upgrade to Ireland R2 When upgrading LawMaster to Ireland R2, the system will now automatically update the Super (super_reg) table for the current and previous payroll years. If records exist with a Transaction Type of 'E' and the Qualifying Earnings Pay and Non-Qualifying Earnings Pay fields are both zero, the Qualifying Earnings Pay field will be set to match the Ordinary Pay field. This ensures data accuracy, backwards compatibility and simplifies the upgrade process for payroll records.	24623

Significant updates have been made to the Super Reporting functionality, including the Superannuation Register and Employee Super Advices, to ensure compliance with new requirements for Payday Super and SuperStream.

- **Print Superannuation Register:**

- New columns added:
 - Award / Productivity and
 - Employer Voluntary Contributions.
- Renamed columns for clarity:
 - Member Voluntary Contribution is now Personal Contributions (After Tax).
 - Employer Contributions is now Super Guarantee.
- Amended calculations for all relevant columns, ensuring accurate representation of contributions based on new rules and transaction types.
- Columns have been reordered to match the order in Super Management > Super Contributions tab for consistency

- **Print Employee Super Advices:**

- Five new fields added to WP Form SA – Superannuation Advices including:
 - Static Field 14 - Super Guarantee,
 - Static Field 15 - Award / Productivity,
 - Static Field 16 - Personal Contributions (After Tax),
 - Static Field 17 - Salary Sacrifice (Before Tax), and
 - Static Field 18 Employer Voluntary Contributions.
- Calculations for each column have been aligned with the new reporting logic.

- **Export Super Data File**

- No changes have been made to the contents of the Super Data file. From the 1st July 2026 we recommend users report the new Super Categories using the SAFF file generated from Super Management window.

Print Payroll Advice Updated to Support Payday Super Changes The Print Payroll Advice module has been enhanced to align superannuation calculations with the latest requirements for Payday Super. Key updates include: • For audited pays, calculations are based on the data from the Super and Earning Deduction records. • Static Field 42 - Salary Sacrifice This Pay using Annual Amount - renamed to more accurately reflect the value being reported. • Static Field 48 - Pay Subject to Super (QE) - modified to report the total amount allocated to Qualifying Earnings in this Pay. • Static Field 53 - Pay Subject to Super (Non-QE) - new field added to report the total amount allocated to Non-Qualifying Earnings in this Pay.	24597
Improvements to Audit Trail for Payroll Code - Payments Parameter The Audit Trail now displays meaningful field names for all PCP parameter updates in both the Parameters view (via right-click > View Audit Trail) and the Audit Trail for All Parameters menu item. Previously, certain fields either appeared with non-descriptive names, unrelated field names, or were left blank, making it difficult to identify what was changed. With this update, each field in the Audit Trail is shown with a unique and appropriate description, allowing users to easily recognise which data field has been added, modified, or deleted.	24589
Value of Leave Entitlements Now Reflects Zero Balance Changes have been implemented to ensure consistency when displaying leave entitlements. Where a Leave Type Balance is shown as 0.00 Hours, the associated \$Value field will now also display as \$0.00 across all relevant areas. This update also applies to the Print Leave Register and the Employee Enquiry > Leave tab, ensuring accurate reporting of leave values when no leave is available.	24588
Print Leave Register Label Updated to "Brought Forward Balance" An issue has been resolved in the Print Leave Register report (Main Menu > Payroll and Personnel > Reporting) where the first column label was incorrectly displayed as "Column1" instead of "Brought Forward Balance".	24645

System Administration	
DevExpress Upgrade to v25.2.6 DevExpress upgrade to 25.2.26 has been applied.	24532
Update of Helpdesk Email Addresses and URLs The LawMaster application has been updated to support the transition from Freshdesk to Zendesk for management of support tickets. All references to legacy helpdesk email addresses are now directed to support@lawmaster.com.au for consistency and improved support processes. Log files previously sent to helpdesk@lawmaster.com.au will now be sent to support@lawmaster.com.au . Additionally, links to the Knowledge Base and LawMaster Release Notes (accessible via Menubar > Help) have been updated within the application to direct users to the Members Website. The Members Website will handle redirects to the appropriate locations, reducing the need for future application changes should URLs be updated.	24545
Resolved Salt Error When Changing Passwords with Blank Records An issue has been addressed where changing a password could raise a Salt error if the user had fewer password changes than the "Passwords Remembered" parameter and a blank password record existed. The system correctly handles blank or null password records when checking password history, preventing errors and improving the reliability of the password change process.	24568
Asian Characters Appear in Email Subject and Address An issue has been addressed where Asian characters were displayed in email subject and address fields when viewed within LawMaster. This was resolved by upgrading to the latest Independentsoft.msg dll which supports the extraction of metadata from emails.	24633

Testing

We recommend you undertake testing of the release in your training database before installing to Production. We suggest you adopt, as a minimum, the following testing protocol:

- ❖ Review the release notes and identify the items that may have an impact on your business processes;
- ❖ If you are unsure about any aspect of the release, contact Help Desk for clarification;
- ❖ Download the release and install into the training database.
- ❖ Test the requests that may have an impact on your business processes and satisfy yourself they do not have any adverse impact on your business processes;
- ❖ Inform your users of any changes;
- ❖ Install the release to your Production Database.

Version Control

Version No.	Date of Release	Summary of Changes
10.16.1129	15/06/2026	Publish final release notes
10.16.1129	16/06/2026	Super Admin settings updated (24603)
10.16.1132	16/06/2026	Super Management reports errors on employees that have negative super transactions (24600)
10.16.1132	19/06/2026	Post Upgrade Tasks to provide access to Payroll users for new Super modules. Update Known Issues for Security menu options (24652)
10.16.1144	03/07/2026	Payroll transactions modified within Review Timesheets areas were not handling QE and Non-QE allocations correctly. (24656)
10.16.1144	03/07/2026	Print Leave Register Label updated (24645)
10.16.1144	03/07/2026	Refresh Events and Tasks grid error fixed (24644)
10.16.1144	03/07/2026	Asian characters appearing in email Subject and Addresses (24633)
10.16.1156	03/08/2026	Handling has been added for commas within existing data to ensure the SAFF file format is maintained. (24658)
10.16.1156	03/08/2026	AML Risk Status can be updated for all non-plural Entity Types (24675)